

TERMS & CONDITIONS FOR CUSTOMERS

1. **Customer Details Record (CDR) completed & signed** by an authorized personnel should be submitted when **each & every delivery** made by Customer.
2. One CDR is accepted for one product category.
3. **Products** in standard **packing units** shall be delivered, which can be accommodated in **Aluminium containers** having inner dimensions of **1040 mm (L), 1220 mm (H), 440 mm (W)** leaving a space of 4cm from length and width sides of Aluminium container and 1cm space from height ,for easy stuffing & removal.
4. Each Aluminium container is designed to carry a maximum weight of 300 kg. The maximum weight of a filled secondary package should not be exceeding 25 kg.
5. Density & product arrangement of delivered products should be comparable with products used for Dose mapping.
6. The secondary package should be clearly identified with appropriate labeling.
7. Delivery of products to Sri Lanka Gamma Centre (SLGC) shall be made by Customer after prior notification.
8. Unloading/ loading consignment from/ into the vehicle are Customer's responsibility.
9. SLGC reserves the right to refuse accepting any consignments for radiation processing for reasons; damaged or improper packaging, visibly unhygienic, hazardous to the facility etc..
10. SLGC affix labels indicating date of receipt, date of completion of processing of the product on each secondary package.
11. For inspection/ testing purpose, SLGC has authority to open any package received for radiation processing.
12. SLGC is not responsible for any damage caused by radiation processing to Customer's product due to improper choice of materials used in the product or packaging. Customer is advised to obtain recommendations of SLGC regarding suitability & compatibility of material for radiation processing.
13. The delivery date should be confirmed prior to the collection of processed products.

Doc No	IP/PR/F/01	Date of Issue	2/1/2014	Rev No	2	Rev Date	9/5/2014	Page 2 of 2
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